



6th ICC Emerging Asia Insurance Conclave & Awards

February 06, 2026 | Bangkok, Thailand

The Next Frontier of Insurance

Programme

08:30 am – 09:30 am: Delegate Registration

Inaugural Session

09:30 am – 09:40 am - Welcome Address: Dr Rajeev Singh, Director General, ICC

09:40 am – 10:10 am: Special Address: Mrs Damayanthi Fernando, Director General, Insurance Regulatory Commission of Sri Lanka

10:10 am – 10:40 am: Special Address: Md. Fazlul Haque, Member (Administration), Insurance Development & Regulatory Authority (IDRA), Bangladesh

10:40 am – 11:10 am: Special Address: Mr Raj Kumar Sharma, Chief General Manager, Enforcement & Compliance, Insurance Regulatory and Development Authority of India

11:10 am – 11:40 am: Special Address: Smt Gayathri Parthasarathy, India Financial Services Sector Leader & Global Financial Services Technology Leader, PwC

11:40 am – 11:50 am: Summing Up & Vote of Thanks: Mr Atanu Sen, Former MD & CEO, SBI Life Insurance Company Ltd, Former Deputy Managing Director, State Bank of India and Chairman, ICC National Expert Committee – BFSI

Q & A Session

11:50 am – 12:10 pm: Tea & Coffee Break

12:10 pm – 12:55 pm: Panel I: Customer Engagement in Digital Insurance: Balancing Technology with Personal Touch

Discussion Points

- How can insurers in the region leverage AI and digital tools without eroding the trust fostered by personal advisor relationships?
- What strategies address challenges in balancing technology and human touch across diverse digital literacy levels in the Emerging Asian countries?
- How should companies measure and optimize customer engagement outcomes when integrating digital platforms with traditional personal services?

Panellists:

- Mr Pawan Kumar Khadka, CEO, IME Life Insurance
- Mr Jude Gomes, MD & CEO, Ageas Federal Life Insurance
- Brig Gen Md Shafique Shamim (Retd), MD & CEO, Sena Insurance PLC
- Mr Saji George, Ex CMO Tata AIG, Ex CMO Bajaj Allianz, Former CEO, Last Decimal

Moderator: Smt Gayathri Parthasarathy, India Financial Services Sector Leader & Global Financial Services Technology Leader, PwC

Q & A Session

12:55 pm – 1:25 pm: Fireside Chat between Dr Joydeep K Roy, President & CEO, Q.U.I.E.T. Inc, Ex-PwC Partner and Mr Saji George, Ex CMO Tata AIG, Ex CMO Bajaj Allianz, Former CEO, Last Decimal

1:25 pm – 2:25 pm: Networking Lunch

2:25 pm – 3:10 pm: Panel II: Preparation for Future Risks: A Roadmap of the New Risk Evolution

Discussion Points

- What innovative products are insurers bringing in to address escalating risks across diverse economies in the region?
- How are insurers balance affordability and coverage for the evolving risks?
- What role is technology playing in predicting and mitigating future risks while maintaining human oversight?

Panellists:

- Mr. Prithesh Chaubey, President & Appointed Actuary, SBI Life Insurance Company
- Mr Gaurav Anshuman, General Manager & Chief Compliance Officer, ECGC Limited
- Mr Anindya Paul Chaudhuri, Group CEO & Co Founder, WealthApp Group
- Mr Mahen Gunarathna, CMO, Union Assurance, Sri Lanka

Moderator: Mr Sudhin Roy Chowdhury, Jury Member, Former Member (Life) IRDAI & Mentor Insurance - ICC National Expert Committee BFSI

Q & A Session

3:10 pm – 3:55 pm: Panel III: The Rise of AI: Unlocking a predictive, frictionless and digital for all insurance

Discussion Points

- How can AI technologies foster predictive and frictionless insurance models while addressing regulatory challenges in the region?
- What strategies should insurers adopt to make digital-for-all insurance inclusive across varying technological infrastructures in the region?

- In what ways can AI balance innovation with ethical considerations, such as bias mitigation, in transforming insurance landscapes within the Emerging Asian economies?

Panellists:

- Mr Sanjay Kumar Tiwari: HDFC Life- Group Head- Retail & Group Operations, Customer Experience (CX) & Reinsurance Strategy
- Mr Vijayendran Nagarajan, CEO, iorta TechNXT, Malaysia
- Mr Anthony Chun, CEO, TecTony Co. Ltd and Committee AIEAT (Artificially Intelligent Entrepreneurs Association of Thailand)

Moderator: Dr Joydeep K Roy, President & CEO, Q.U.I.E.T. Inc, Ex-PwC Partner

Q & A Session

3:55 pm – 4:00 pm: Summing Up of the Sessions by ICC